



MOTORIZED PLATFORM USAGE AND WARRANTY

WARRANTY

This warranty covers the motorized platform installed by InReach Storage LLC and is valid only for the original purchaser. The warranty is non-transferable. If the unit exhibits failures in material or workmanship, InReach Storage LLC will replace the defective part at no charge, provided your present proof of purchase and the issue occurs within your warranty period.

The motorized platform is covered by a standard 1-year warranty, which covers all mechanical parts and on-site service. Additional extended warranty options are available for purchase within 7 days of your installation. The warranty period starts on the date of installation.

Non-Covered Exceptions (even with a warranty)

- Customers beyond our normal service area (70 miles from Ft. Myers) may have an additional travel/zone charge of \$4/mile (per trip).
- Customers with ceilings 16' or greater may have an additional charge of \$250 if scaffolding is necessary (per repair).

Please select the appropriate box below to upgrade your warranty.

(Charges will be added to your invoice.)



Standard **1-Year** Warranty - **INCLUDED***



Upgraded **3-Year** Warranty - **\$195** (each unit)



Upgraded **5-Year** Warranty - **\$295** (each unit)

OPERATION INSTRUCTIONS

To Lower the Platform:

- 1) If the platform is above a garage door, ensure that the garage door is closed and manually locked before operating the platform and that the space below it is clear.
- 2) Ensure that no one is within 5 feet of the platform.
- 3) Select the channel associated with your platform. Press the DOWN button on the wireless remote to lower the platform.
- 4) Maintain a safe distance from the platform until the platform has stopped at its down position.

To Raise the Platform:

- 1) Ensure that no one is within 5 feet of the platform.
- 2) Select the channel associated with your platform.
- 3) Press the UP button on the wireless remote to raise the platform.
- 4) Maintain a safe distance from the platform until the platform has stopped at its full up position.
- 5) If the platform is above a garage door, ensure that the platform is in the full up position and then unlock the garage door.

RECOMMENDED MAINTENANCE

Perform a working test annually. Follow operation instructions to lower and then raise the platform. Perform annual inspections of the wires for indication of any fraying, bending, kinks, corrosion, or damage. If there's any indication of wear or damage, contact your service technician for immediate inspection.

Lubrication is not required. Call a service technician if a malfunction is observed.

We recommend a full inspection by a service technician every 3 years.

SAFETY INSTRUCTIONS

You may NOT store anything in your attic directly above the location where your motorized platforms are installed to avoid overloading the weight capacities of your unit.

A visual inspection should be performed before every operation. Ensure that there are no missing connections or structural damage before loading/operation.

Refer to your invoice for weight capacity rating. Always evenly distribute the weight on the platform. Stored items should not hang from the platform or over the edge. Overloading may cause motor failure. We recommend limiting your items to 75% of the load capacity for optimal performance and lifespan.

DO NOT operate the garage door while operating the unit.

DO NOT operate more than one unit at a time.

Always keep a clear line of sight between you and the platform during operation. Stay at least 5 feet away from the platform while in operation.

DO NOT let the platform touch any objects. This may cause the wires to unravel or wrap unevenly.

This unit is meant for indoor use **ONLY**.

Ensure that wires leading to the platform are spooled tightly without any gaps between the



Correct
(Tight Coil)



Incorrect
(Overlapped Coil)



Incorrect
(Loose Coil)

CAUTION

1) If your unit does not appear to be functioning properly, do not attempt to fix it yourself. Stay away from the motorized platform and immediately contact your installer for servicing.

2) DO NOT attempt to modify the unit in any way, including removal of or lengthening of the cables.

3) NEVER let children operate or play with the platform control.

4) DO NOT sit, stand, or lay on the platform at any time.

5) DO NOT operate the motorized platform lift if you or anyone else are within five feet of the platform. The moving platform may crush objects.

6) DO NOT overload platform. Overloading may cause motor failure.

7) DO NOT attempt to lift the platform by hand. This will produce slack on the wires and may lead to improper functioning of the motorized unit.

8) DO NOT lower the platform onto any objects. This can cause the wires to unravel.

9) DO NOT run the motor for long periods of time. The electric motor is not designed for continuous duty.

10) DO NOT pull or tug on any of the wires while loading or unloading articles onto the platform.

11) DO NOT store items taller than the noted "max allowable item height". This may cause damage to your items, ceiling or the lift.

Disclaimer: In no event shall InReach Storage LLC be liable for any direct, indirect, punitive, incidental, special consequential damages to property or life, whatsoever arising out of or connected with the use or misuse of our products. Warranty is void if subject to misuse, abuse, alteration, or overloading of your unit. Contact our Customer Service department with any warranty issues or problems with your unit. Please provide your order number, date of purchase, and a description of your problem so we may assess the best way to help resolve your issues and discuss any additional charges you may incur.

PROUDLY ASSEMBLED IN USA



InReach Storage, LLC

www.InReachStorage.com

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